

NCR Airline Kiosk Check-in Application

Looking for a cost-effective way
to configure your kiosk application?

YES

The power to have it all

The NCR Airline Kiosk Check-in application is an exceedingly flexible self-service solution designed to deliver enhanced passenger convenience and superior check-in flexibility. In addition to the most sophisticated check-in support for your passengers, this application facilitates on-demand user interface (UI) changes. Your designated kiosk administrators can modify elements of the check-in application on an ad-hoc basis without incurring costly software updates or waiting for such updates to go into production.

- **Save time and money**

Avoid paying high developmental costs by empowering your own designated team members to make direct application changes through the integrated Content Manager and Configuration Manager utilities.

- **Personalize the passenger experience**

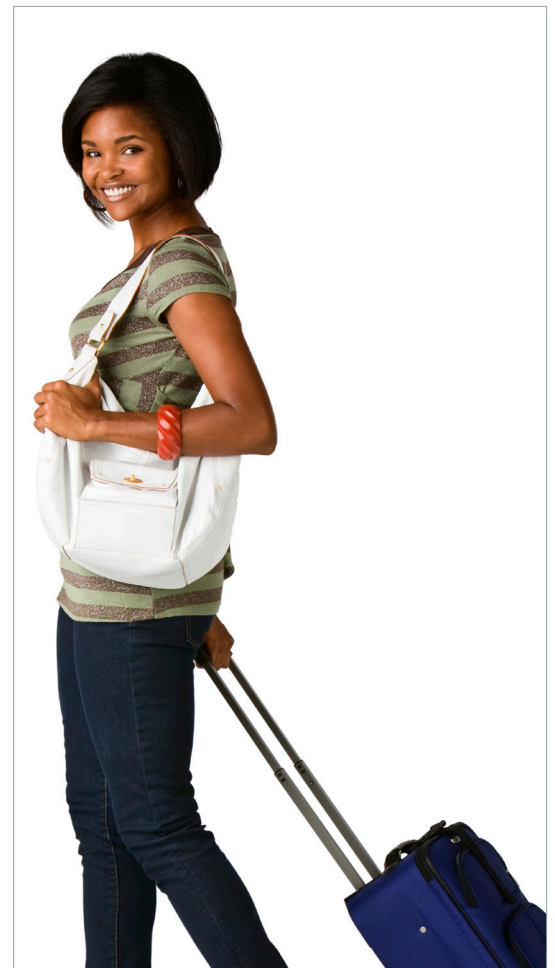
Modify static UI graphics and text (including page instructions, travel alerts, marketing promotions and holiday greetings) via Content Manager for up-to-the-minute information. Colors and brand logos can also be modified directly via Content Manager.

- **Customize application components at any point**

Quickly and easily implement impromptu changes to essential listings such as reservation retrieval options and travel destinations via Configuration Manager for on-demand customization.

- **Extend passenger convenience**

Allow passengers to “re-enter” their check-in transaction even after check-in is complete, to address last-minute travel modifications (e.g., change seats, add mileage number) for added versatility.



For more information, visit www.ncr.com,
or email travel@ncr.com.

- **Drive incremental revenue**

Integrate additional modules to facilitate vital fee collections for excess baggage, preferred seating or in-flight amenities so passengers can efficiently manage everything at once.

- **Promote robust software features**

The NCR Airline Kiosk Check-in application supports a variety of reservation retrieval options including:

- Credit card
- Ticket number
- Reservation/confirmation code (record locator)
- Passport
- Frequent flyer number
- 1D/2D barcode (for re-entry purposes)

The application can also process single- and multi-party check-in for electronic ticket reservations. Multi-party check-in enables the user to select and check in all or selected passengers on a single Passenger Name Record (PNR).

- **Enhance the overall passenger experience**

Your passengers will appreciate your dedication to saving them valuable check-in time, creating a positive, satisfying and memorable experience with your airline.

- **Simplify report generation**

Automate the data collection process on kiosk usage via the integrated Basic Stats Collector tool to ensure you obtain accurate statistical information every time.

Key Features (User Interface)

- Various find-by options
- Single- and multi-party check-in
- Check baggage
- Same-day return check-in
- View seat map and change seat assignment
- Add or update frequent flyer number (if applicable)
- Available in English and one additional language

Why NCR?

With over 125 years of experience, NCR is a leading global provider of assisted- and self-service solutions. We help our travel clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.